

Community engagement framework



We aim to engage the community along a spectrum of participation. We will use a range of engagement methods and tools, recognising the diversity of community needs and skills. We are committed to moving as far and as often as possible towards empowerment.

	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
Community engagement goal	To provide the public with balanced and objective information to assist them in understanding the problems, alternatives and/or solutions	To obtain public feedback on analysis, alternatives and/or decisions	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered	To partner with the public in each aspect of the decision, including the development of alternatives and the identification of the preferred solution	To place final decision making in the hands of the public
Our promise to the community	We will provide you with balanced and objective information to assist you in understanding the problems, alternatives and/or solutions	We will keep you informed, listen to and acknowledge concerns and provide feedback on how public input influenced the decision	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision	We will look to you for direct advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible	We will implement what you decide
How we will engage with you	Fact sheets Websites Newsletters Social media Letter box drops	Public meetings Focus groups Surveys Submission processes Community conversations	Workshops Consultative forums Deliberate polling Online groups Gaming Volunteer groups User groups and community networks	Citizen advisory committees Consensus building Participatory decision making	Citizen juries Ballots Delegated decisions

